

What is Beyond Horizons?

- An exclusive online forum for Hexure clients to connect with peers, exchange best practices, discuss topics and gain insights that drive success.

Who can join Beyond Horizons?

- Beyond Horizons is available to all Hexure clients. It provides a space for you to connect with peers, industry experts, and selected Hexure team members.

Why Join Beyond Horizons

- Learn and share best practices for success
- Gain insight into industry-related trends
- Share feedback to drive innovation
- And more!

How do I Join?

1. Contact your Hexure Strategic Account Manager or send an email to marketing@hexure.com for a passcode to Hexure Academy.
2. Once you have the code, Visit <https://hexureacademy.tovuti.io/>
3. Click Register
4. Enter Passcode
5. Click Get Access
6. Complete Your Registration

How do I participate and use the discussion board?

1. Once you are logged in to Hexure Academy, on the left navigation, click on Beyond Horizons.
2. From there you can select a category under the FireLight Forum or ForeSight Forum.
3. Click New Topic to start a discussion or ask a question. Or respond to an already started discussion.

Will any company information or comments be shared on a public forum?

- No, this forum is designed to be a safe space for Hexure clients to freely share feedback and will only be shared with members of Beyond Horizons. Participants are asked to not provide confidential information in the forum. For Rules of Engagement visit: <https://hexure.com/beyond-horizons-rules-of-engagement/>.

Is there a cost to join Beyond Horizons?

- No, participation in Beyond Horizons is free for all Hexure clients.

What topics are discussed in Beyond Horizons?

- Discussions cover a wide range of topics, including industry trends, best practices, product tips, and strategies for using Hexure solutions effectively.
- Categories include, but are not limited to
 - **FireLight:** Configuration best practices, NIGO reduction, suitability and regulatory compliance, integrations & APIs, e-signature, carrier and distributor workflows, and more.
 - **ForeSight:** Regulatory compliance corner, third-party integrations, quality assurance, inforced focused, data management and updates and more.

Can I start my own discussion or ask questions?

- Yes! Clients are encouraged to start new discussions, ask questions, and share insights with other members of the community.

How do I get started after joining the forum?

- Once you join, you can explore active discussions, or start a new topic related to your interests or needs.

Who moderates the forum?

- Clients are encouraged to contribute and moderate their own threads. Hexure team members will participate and facilitate conversations as needed to ensure productive discussions.

Can I share documents or files in the forum?

- Yes, you can upload relevant documents or resources, as long as they follow the community guidelines and do not contain confidential or sensitive information.

Can I invite other clients or colleagues to join Beyond Horizons?

- Yes, as long as they are also Hexure clients, you can invite colleagues to join the forum and contribute to the discussions.

What if I encounter a technical issue in the forum?

- If you face any technical difficulties, please send an email to marketing@hexure.com or click Contact Us within Hexure Academy and a team member will assist you as soon as possible.