

FOR CARRIERS

NIGO Resubmission

A Fully Digital Workflow for Faster, In-Good-Order Sales

NIGO (Not in Good Order) applications, caused by incorrect or missing data, forms, or signatures, delay business, create manual work, frustrate advisors and clients, and increase compliance risks. About 20% of electronic cases and up to 75% of non-digital cases face these issues, driving higher operational costs and lost revenue.

The Solution

Hexure's first to market, fully digital application NIGO Resubmission workflow, eliminates these challenges, replacing paper and phone corrections with fast digital updates. Carriers can request and receive corrections directly in Hexure FireLight, making it easy for advisors to access and resubmit corrected applications through the same FireLight instance, carrier or distributor, where the business was originally submitted.

Fast-Track NIGO Corrections

- > Carriers unlock fields and add annotations for corrections
- > Advisors update, capture signatures if needed, and resubmit
- > Real-time visibility speeds processing and reduces staffing
- > Audit trails support compliance and reduce risk

Delivering Results



Faster Contract Issuance & Revenue



Accelerated In-Good-Order Submissions



NIGO Insights for Error Prevention



Improved Advisor & Client Experience

SSN

555846123

SSN seems to be invalid

Save Cancel

Missing Signatures

Owner	V.Client	<input checked="" type="checkbox"/>
Agent	Keerti Agent	<input checked="" type="checkbox"/>
Annuitant	Mismatch	<input type="checkbox"/>

Annuitant signatures are mismatching with the document sets.



See the workflow in action.

Request a demo today at hexure.com or contact sales at 719.442.6400.